



NEWS RELEASE

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Town of Vienna to Conduct Community Survey

For the first time since 2018, the Town of Vienna is conducting the National Community Survey. The questionnaire is designed to gather feedback from residents on an array of issues including livability, transportation, education, recreational opportunities, civic engagement and other services that contribute to the quality of life in Vienna.

The Town's contractor, Polco, is administering the confidential survey, which will be conducted in two phases. In the first phase, which begins in early October, a randomly selected representative sample of Vienna households will receive a notice in the mail requesting participation in the statistically valid survey. In the second phase, set to begin Oct. 30, community members who did not receive the survey in the mail will be invited to provide their feedback by completing the survey online. The surveys provided during both phases are identical and take approximately 15 minutes to complete.

Survey results will be shared publicly in January 2024 at a Vienna Town Council meeting and on the Town website, www.viennava.gov. Ultimately, the feedback will be used to help inform future Town government decisions that affect the community.

The national community survey is generally administered every two years. The 2020 Vienna survey was canceled for pandemic-related reasons.

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