



NEWS RELEASE

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Local Employees Recognized for Service

Generations of Vienna residents turned out at the Vienna Town Council meeting on Monday, Sept. 26, 2022, to help recognize two beloved figures in the community with the first-ever Town of Vienna Outstanding Service Award. The honor was initiated by Mayor Linda Colbert and the Town Business Liaison Committee to recognize local business employees who have provided significant customer service to the Vienna community.

Ann Dunning received the award for providing 50 years of ophthalmologic diagnostic service to three generations of patients at Mitchell Eye Institute in Vienna. She was nominated by ophthalmologist John Mitchell, M.D.

“Ann is beloved by patients whom she has made feel secure with a continuity of care she has provided them throughout the years,” Mitchell wrote in his nomination. “It is a regular occurrence that patients request an appointment on a day when Ann is working.”

Nancy Nichols also received an Outstanding Service Award for more than 20 years of service, first as a cashier and now as the assistant manager at Foster’s Grille in Vienna. She was nominated by Vienna resident Tim Strike, who recounted her cheerful customer service on nights when his daughters’ basketball team made its way to Foster’s for their post-practice, Friday night ice cream.

“She would always have the scoop in her hand and a big smile on her face,” he recalled of Nichols with a smile. “The girls don’t remember what the season was like, but they do remember Nancy at Foster’s. Some days we stayed past closing and she told us not to hurry, to take our time, and just enjoy.”

Dunning and Nichols exemplify the highest commitment to quality customer service, which in turn contributes to Vienna’s thriving economy, quality of life, and its reputation for small-town charm. Their dedicated service and devotion to the community are the reasons they were selected as the Town’s first Outstanding Service Award recipients.

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